

## *MyConnection: Updating Personal Information (KB0011831)*

**NOTE: These features will be in place once the Administrative Information Management System (AIMS) has been implemented**

Question	Answer
<b>Will the information on the employment verification and income verification letters be customizable in the event that required information is not included in the standard template?</b>	If more information is required, then employees will need to contact Payroll or the HR department for the organization.
<b>Where will employees submit an inquiry if they have a question about information on MyConnection?</b>	Employees can submit an inquiry online through MyConnection or call the toll-free number to have their concern addressed, upon the implementation of AIMS.
<b>When an employee adds information to their personnel file, is it flagged for review to ensure that it is appropriate (i.e. education?).</b>	Each organization will have their own process to follow. Within the SHA, all documents in a personnel file are reviewed by HR.
<b>What type of information can employees add to their personnel file?</b>	Each organization will have their own process to follow. The SHA will have a standard of work detailing the type of information that can be uploaded (i.e. bursaries, letters of offer, reviews, etc.)
<b>Will my work history be in AIMS upon implementation?</b>	Upon implementation of AIMS, a standard start date will be applied to all employee records with work history being available from this point forward. Previous work history will be available by request.